

Focus Ireland Donor Charter

Our pledge is to treat all our donors with respect, honesty and openness. We will ensure that we are accountable and transparent in every aspect of business, so that donors and prospective donors can have full confidence in every aspect of the way in which we run our organization.

To ensure that we meet our commitment to our donors and prospective donors we will:

- Provide donors with access to the organisation's mission and financial accounts.
- Make freely available information about those sitting on the organisation's governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Provide access (print and online) to the organisation's most recent financial statements.
- Ensure donations will be used for the purposes for which they were given.
- Acknowledge donations in an appropriate and timely fashion.
- In compliance with the Data Protection Act (1998) ensure all donations are handled with respect and confidentiality.
- Guarantee that all relationships between donors and individuals including volunteers, employees or third party agents, representing the charity will be dealt with professionally.
- Inform donors whether those seeking donations are volunteers, employees of the organisation, or hired third party agents.
- Provide donors with easy access to the agreed procedures for making and responding to complaints.
- Give truthful and forthright answers to questions you might have of the organisation.

As a charity seeking donations from the public we Focus Ireland are committed to compliance with the *Statement of Guiding Principles for Fundraising* set down by the Irish Charities Tax Reform Group.

Founder & Life President Sr. Stanislaus Kennedy Chairperson Mr. Michael Layde Directors Mr. Andrew Gunne Ms. Anna Lee | Mr. Conor Jones | Mr. Fergal O'Dwyer | Ms. Fionnuala Meehan | Mr. Gary Kennedy Ms. Susan O'Connell | Prof. Tony Fahey Working Director Mr. John O'Haire Chief Executive Mr. Pat Dennigan Company Secretary Ms. Pamela Keenan

Challenging homelessness. Changing lives.